

## **Refund Policy**

Here at Shining Stars, we are dedicated to providing the highest quality of service. We do this by ensuring that your child thrives in a healthy, happy, and safe learning environment, which requires a large amount of overhead and elastic costs. Due to the high cost-to-run associated with education facilities such as ours, at this time we are unable to provide refunds of any type. We guarantee that we will go above and beyond to ensure your child's quality of learning, but there are some situations that are out of our control (i.e. developmental issues and other case-by-case instances). All though we aim to accommodate every child, if internal or extenuating circumstances require that a child be un-enrolled, we are unable to refund any tuition that has already been paid. This policy is further defined and expanded in the contract that all customers sign upon enrollment with Shining Stars Academy. Any questions about this policy may be directed to:

Shining Stars Academy, LLC  
6339 South Highland Drive  
Holladay, Utah 84121

Email Address: [shining\\_stars\\_academy@hotmail.com](mailto:shining_stars_academy@hotmail.com)  
Telephone number: (801) 784-0601

Effective as of October 10, 2017